

## **DIRECTIONS FOR ISSUING PUBLIC NOTICE - ARSENIC MCL VIOLATION**

*Notice shall be provided as soon as possible, but no later than **30 days** after the system learns of the arsenic MCL violation. Notice shall be repeated at least every 3 months for as long as the violation continues. Proof of public notice, as described below, shall be completed and sent to DES within **10 days** of providing public notice.*

**A COMMUNITY water system must always notify consumers by mailing or directly delivering the public notice to each customer receiving a bill and to other consumers to whom water is delivered.**

**IF** persons regularly served by the system would not normally be reached by the mailing or direct delivery methods described above, the water system shall also use *at least one* of the following notification methods.

1. Publication of the notice for 3 consecutive days in a daily newspaper of general circulation that serves the area of the water system.
2. Posting the notice in public places served by the water system. [Posted notices must remain in place for as long as the violation persists, but in no case for less than 7 days, even if the violation is resolved.]
3. Furnishing a copy of the notice to radio and television stations that broadcast in the area served by the water system.

**A NON-COMMUNITY water system shall notify consumers by posting the notice in conspicuous locations throughout the distribution system frequented by persons served by the system, or by mailing or direct delivery to each customer and consumer.** [Posted notices must remain in place for as long as the violation persists, but in no case for less than 7 days, even if the violation is resolved.] **IF** other persons regularly served by the system would not normally be reached by the posting, mailing, or direct delivery methods described above, the water system shall also publish the notice for 3 consecutive days in a daily newspaper of general circulation that serves the area of the water system.

Additional methods (*e.g.*, electronic mail, delivery of multiple copies to hospitals and schools) may be needed since the notice must be provided in a manner reasonably calculated to reach all persons served.

The language in *italics* on the reverse side must remain unchanged. ***This language is mandatory.***

### **Submitting Proof of Public Notice to DES**

Within **10 days** after issuing the notice, the owner of the water system shall provide proof of public notice to DES. Proof of public notice shall consist of a copy of the notice that was distributed or posted, or each of the 3 full pages of newspaper articles, **and** the following completed certification:

### **CERTIFICATION**

I hereby affirm public notice has been provided to consumers in accordance with the delivery, content, and deadline requirements in NH Admin. Rule Env-Ws 351, as outlined above.

First Delivery Method Used: \_\_\_\_\_ Date: \_\_\_\_\_

Second Delivery Method Used (IF needed): \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_  
Signature of Water System Owner

\_\_\_\_\_  
Water System Name

\_\_\_\_\_  
Date

**Proof of public notification should be faxed to (603) 271-5171 or mailed to:**

Chemical Monitoring Section  
Department of Environmental Services  
Water Supply Engineering Bureau  
29 Hazen Drive, PO Box 95  
Concord, NH 03302-0095

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## NOTICE OF ARSENIC MAXIMUM CONTAMINANT LEVEL (MCL) VIOLATION

The \_\_\_\_\_ water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Test results for the sample(s) collected on \_\_\_\_\_ showed an arsenic level of \_\_\_\_\_. The average level of arsenic over the  
(date) (level and units)

last year was \_\_\_\_\_.  
(level and units)

This average is above the currently enforceable maximum contaminant level (MCL) of 0.010 mg/L.

### What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. *However, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system and may have an increased risk of getting cancer.*

### What should I do?

It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health related questions may be directed to Dave Gordon of the DES Bureau of Environmental and Occupational Health at (603) 271-4608.

**Steps We Are Taking:** \_\_\_\_\_  
(describe corrective action such as hiring a consultant, investigating treatment options, etc. )

We anticipate resolving the problem within \_\_\_\_\_. For more information, please  
(estimated time frame)

contact \_\_\_\_\_ of \_\_\_\_\_ at \_\_\_\_\_  
(name of contact) (system or company) (telephone #)

or \_\_\_\_\_  
(address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

EPA #: \_\_\_\_\_

Date distributed: \_\_\_\_\_